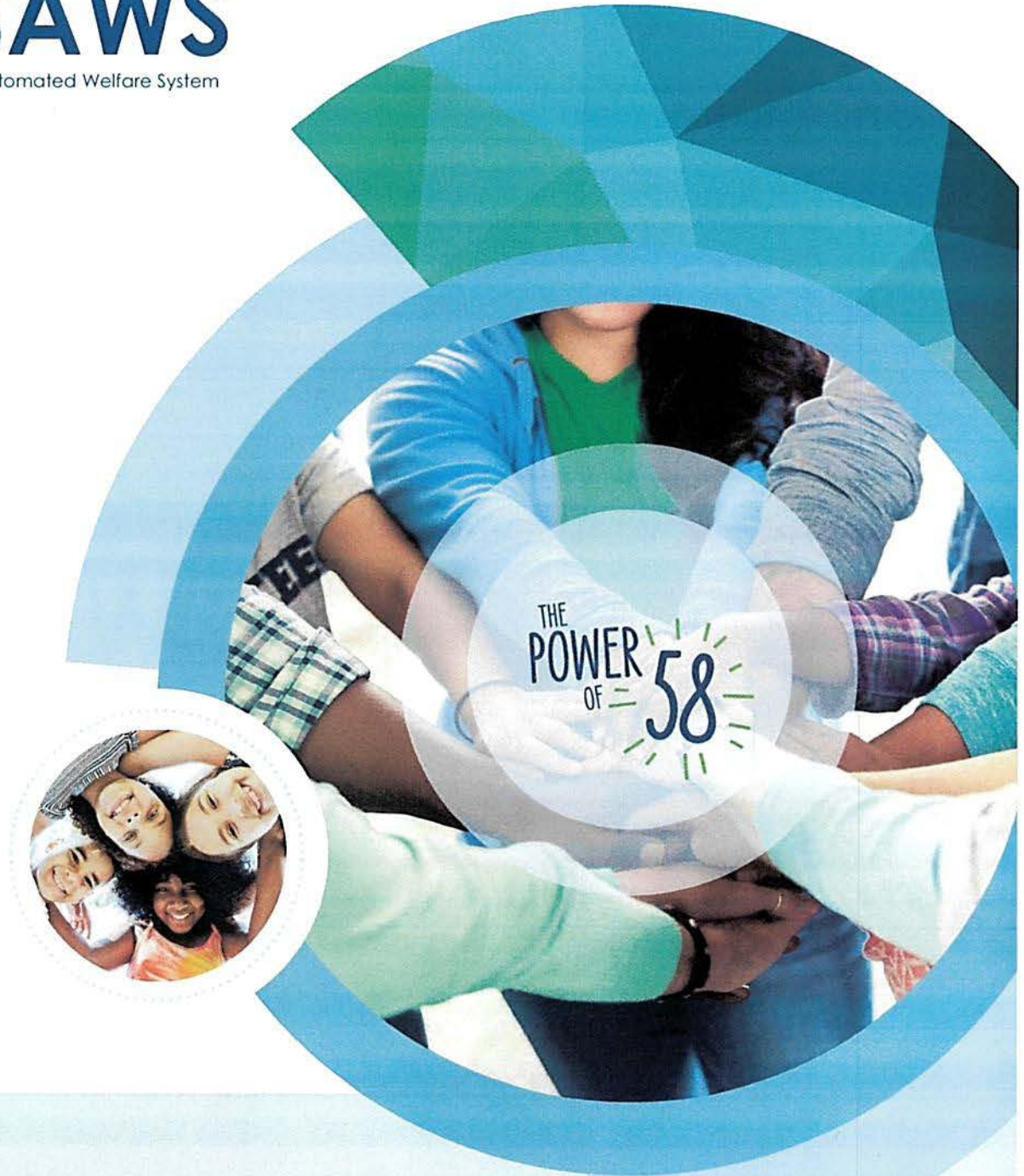


CalSAWS

California Statewide Automated Welfare System



Infrastructure County Purchase

LA-02-2026 GWT – Los Angeles Request for Raw Data Set and Purpose-Built, Curated Data Set (PBDS) Access in CalSAWS
Amazon Simple Storage Solution (Amazon S3) Location - 2026/2027

June 10, 2026

CalSAWS Infrastructure | LA-02-2026 GWT – Los Angeles – Request for Raw Data Set and Purpose-Built, Curated Data Set (PBDS) Access in CalSAWS Amazon Simple Storage Solution (Amazon S3) Location - 2026/2027

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
02/24/2026	0.1	Create Document	Mary Ricketts
03/02/2026	0.2	Drafted and Sent to Internal Review	Mary Ricketts
03/27/2026	0.3	Sent to CPMO for Review	Mary Ricketts
		Addressed CPMO Comments	
		- Assumption 16, 17 & 18 added - Workbook updated to consolidate AWS tabs based on county usage since June 01, 2026, including the removal of AWS Glue for Perf.	
06/10/2026	0.4		Mary Ricketts
06/10/2026	1.0	Sent to County for Review	Mary Ricketts

CalSAWS Infrastructure | LA-02-2026 GWT – Los Angeles – Request for Raw Data Set and Purpose-Built, Curated Data Set (PBDS) Access in CalSAWS Amazon Simple Storage Solution (Amazon S3) Location - 2026/2027

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1 OVERVIEW

Pursuant to Section 8.7 of the CalSAWS Infrastructure Agreement between the CalSAWS Consortium and Gainwell Technologies LLC (Gainwell) effective October 01, 2024, Consortium shall also have the right to order and purchase Work that is in connection with the CalSAWS System and which will be used by Consortium Members, by executing and delivering an order form that is agreed to in writing by Contractor and Consortium and executed by the applicable Consortium Member. In the event of a conflict or inconsistency between the terms and conditions of an order and this Agreement, the terms and conditions of this Agreement shall control to the extent of the conflict or inconsistency.

Los Angeles County has requested to extend infrastructure support for the Raw Data Set and Purpose-Built, Curated Data Set (PBDS) Access in CalSAWS Amazon Simple Storage Solution (Amazon S3) Location through SFY 2026/2027 which requires infrastructure support as further described in this County Purchase Order (CPO).

2 SCOPE OF WORK

The County identified a business need for access to the PBDS to help meet data and reporting goals after the County's migration to the CalSAWS System. This County Purchase includes up to 492 hours for recurring services for Gainwell staff to assist the County with technical architecture and operational support that affect the PBDS as follows:

- Providing infrastructure support for AWS issues, configuration, technical operations, and technical architecture for changes that affect the PBDS - estimated up to 41 hours per month.
- The recurring services will consist of the following:
 - System maintenance such EC2 patching and EMR image updates provided by the M&E team.
 - Any deployments or updates to EMR applications and BIC job server
 - System monitoring via CloudWatch alarms and metrics
 - Patching Non-Prod and Prod job servers every weekend.
 - Raising change tickets related to LA County end user access related to PBDS.
 - Providing support and troubleshooting of the BIC Scheduler.

3 ASSUMPTIONS

CalSAWS Infrastructure | LA-02-2026 GWT – Los Angeles – Request for Raw Data Set and Purpose-Built, Curated Data Set (PBDS) Access in CalSAWS Amazon Simple Storage Solution (Amazon S3) Location - 2026/2027

ASSUMPTION No.	AREA	DESCRIPTION
1	Financial	The Total Charges below reflect the scope of work outlined within this County Purchase. Any changes in scope must be mutually agreed upon by the parties involved and may result in additional charges. The additional charges will be executed as a revision/amendment to this County Purchase.
2	Financial	Invoicing will occur through the Consortium through standard procedures as time and materials not to exceed the total cost of this county purchase. Estimate includes: a. Up to 492 hours to be worked and invoiced once the County Purchase is approved by the County and all parties involved, through the end of SFY 2026/27, May 31, 2027.
3	Financial	If the County requests more hours than those indicated in assumption 2 above, a revision of this County Purchase would be required.
4	Financial	Gainwell and the County will monitor the hours and discuss the addition of more hours with the County if necessary. Any additional hours required, or the addition of future fiscal years would result in additional charges. These additional charges would be provided to the County in a separate County Purchase.
5	Financial (AWS)	The Total Charges for this County Purchase do not include charges for AWS compute resources and services, including but not limited to storage and egress of the data required for ongoing operations under this County Purchase. The Consortium will make such resources and services available for supporting the project, including the procurement and payment for such services from AWS. The County will be responsible for reimbursing the Consortium for AWS charges required to support the solution.
6	Financial (AWS)	The County will be responsible for the AWS costs associated with storage and egress of the data from the PBDS. These costs will vary based on data volume and egress.
7	Financial (Network)	This County Purchase does not include any incremental charges for network infrastructure. If there is a need for additional network infrastructure costs, these additional

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ASSUMPTION No.	AREA	DESCRIPTION
		charges would be provided to the County in a separate County Purchase.
8	General	This County Purchase does not include services for Gainwell to assist with business process transformation efforts, batch execution support, database administration, or refactoring support for changes that affect the PBDS which must be procured through other contractor agreements.
9	Security	Access credentials will be rotated by the County in accordance with Consortium Security Policy.
10	Security	The County will be responsible for obtaining access to County datasets from the Consortium.
11	Security (Amazon S3)	The County's access to the Amazon S3 is read/egress only.
12	Amazon 3	The County will be responsible for designing and implementing queries and egress methods to use and extract the data from Amazon S3.
13	General	This County Purchase only provides Services for the Gainwell Technical Infrastructure. [M&E Services are not part of this County Purchase and M&E Vendor will provide a separate County Purchase for their Services.]
14	Support	The County will raise defect or enhancement requests via the ServiceNow ticketing tool.
15	Financial (AWS)	This County Purchase includes a 10% increase in AWS costs for SFY 26/27. AWS costs for fiscal years beyond 2027 will be computed at that time.
16	Financial (AWS)	The AWS estimate in this CPO is based on the last 7 months of usage.
17	Financial	To support continuity of service and security, Gainwell will continue to capture the T&M hours during the review and approval of this CPO and invoice for them after the CPO is approved.
18	Financial (AWS)	Gainwell will monitor usage. If the usage of AWS exceeds the estimate provided the CPO may need to be revised based on the total budget.

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3.1 County Purchase Prerequisites

To begin this project, the County must approve this County Purchase and provide the corresponding approved Advance Planning Document (APD) from the Office of Technology and Solutions Integration (OTSI) that supports this purchase to proceed with this County Purchase or alternative form of authorized spending from the Office of Technology and Solutions Integration (OTSI) that supports this purchase by July 10, 2026. Otherwise, the estimates provided in this County Purchase may not be valid, can potentially impact dependent timelines, and a new County Purchase will be required.

Services are assumed to begin when the following are completed:

- County approves this County Purchase
- Provide approved APD or alternative from OTSI
- Consortium approves this County Purchase

4 TOTAL ESTIMATED CHARGES

Total estimated charges are shown below. These are estimates based on information available as of the date of submission of this County Purchase document.

Total County Purchase Charges	SFY 26/27 June 2026 - May 2027	Total Charges
One time Infrastructure Services	\$ -	\$ -
Recurring Infrastructure Services	\$ 63,607.68	\$ 63,607.68
Hardware and Software Charges	\$ -	\$ -
Hardware Maintenance and Support	\$ -	\$ -
Software Charges	\$ -	\$ -
Software Maintenance and Support Charges	\$ -	\$ -
Total Charges	\$ 63,607.68	\$ 63,607.68

CalSAWS Infrastructure | LA-02-2026 GWT – Los Angeles – Request for Raw Data Set and Purpose-Built, Curated Data Set (PBDS) Access in CalSAWS Amazon Simple Storage Solution (Amazon S3) Location - 2026/2027

5 COUNTY PURCHASE APPROVAL

Subject: County Purchase – LA-02-2026 GWT

The subject document is accepted as allowing Gainwell Technologies to proceed with the subject County Purchase.

County of Los Angeles

By: 

Printed Name: Jackie Contreras, Ph.D.

Title: Director

Date: 7/14/26

County of Los Angeles County Counsel

Approved as to Form

By: 

Printed Name: Truc Moore

Title: Principal Deputy County Counsel

Date: 7/2/2026

Notice Address:

Department of Public Social Services
County of Los Angeles
12860 Crossroads Parkway South
City of Industry, CA 91746

CalSAWS Infrastructure | LA-02-2026 GWT – Los Angeles – Request for Raw Data Set and Purpose-Built, Curated Data Set (PBDS) Access in CalSAWS Amazon Simple Storage Solution (Amazon S3) Location - 2026/2027

Gainwell Technologies

By: Dawn Wilder
5E50489CE06C491...

Printed Name: Dawn Wilder

Title: Project Executive

Date: 8/19/2026

Notice Address:

Gainwell Technologies
11971 Foundations Place, 3rd floor
Gold River, CA 95670

CalSAWS Consortium

By: Holly Murphy
90B362A87EF64ED...

Printed Name: Holly Murphy

Title: Acting Executive Director

Date: 8/19/2026

Notice Address:

CalSAWS Consortium
11971 Foundations Place, 3rd floor
Gold River, CA 95670

CalSAWS Infrastructure | LA-02-2026 GWT – Los Angeles – Request for Raw Data Set and Purpose-Built, Curated Data Set (PBDS) Access in CalSAWS Amazon Simple Storage Solution (Amazon S3) Location - 2026/2027



California Health and Human Services Agency
Office of Technology & Solutions Integration
Statewide Automated Welfare System (SAWS) Project
2495 Natomas Park Drive, Suite 515
Sacramento, California 95833
(916) 263-3900



GAVIN NEWSOM
GOVERNOR

August 17, 2026

Claudia Angel
Department of Public Social Services
County of Los Angeles
12820 Crossroads Parkway South-West Ammex
City of Industry, CA 91746-3411

RE: Raw Data Set and Purpose-Built, Curated Data Set (PBDS) Access in CalSAWS Amazon Simple Storage Solution (Amazon S3) Location FY 2026-27 APD AL

Dear Ms. Angel,

This letter approves your Fiscal Year (FY) 2026-27 request received July 29, 2026 to purchase IT Services for the Los Angeles County Department of Public Social Services (DPSS). I understand that this acquisition will be competitively procured in accordance with state and federal guidelines.

Estimated one-time maintenance and operations costs in the amount of **\$63,608.00** are approved.

This approval is contingent upon the availability of state and federal funds. For claiming purposes, *this approval is for M&O costs only. **These costs are not eligible to be claimed as developmental costs.*** Account # (APD Project #) **19B-26-15364** has been assigned as a project identification number for your claiming within the County Expense Claim Reporting Information System (CECRIS), internal tracking, and audit purposes. Please now utilize this project number when claiming M&O costs in CECRIS. If you have questions regarding the claiming of costs, please e-mail them to fiscal.systems@dss.ca.gov

If you have other questions or concerns, please contact Sudakshina Biswas at (916) 263-0478 or email her at or Sudakshina.Biswas@otsi.ca.gov

Sincerely,

PATRICE YANG
SAWS Project

cc: Analyst, Fiscal Policy Bureau, CDSS
Analyst, County Expense Claim, CDSS



Do Your Part to Help California Save Energy
To learn more about saving energy, visit the OSI web site at <http://www.otsi.ca.gov>